Marketing - Sales

Are you outgoing and passionate about building relationships? A career in sales could be the right path for you! Professional salespeople play a critical role in today’s global marketplace. Supporting nearly all industries, salespeople help customers and businesses define their needs, understand and evaluate options, make effective purchasing decisions, and build enduring relationships.

Those working in sales deal directly and personally with the market. They interact with a diverse group of people, internally and externally to their organization, as they work to understand the appropriate needs and desires of the customer, and how it can be matched with the company’s appropriate product or service.

Careers in sales not only develop your skills in public speaking and customer service, but can also develop your leadership skills through learning how to negotiate, having difficult conversations, and overcoming objections. Other important factors in sales are motivation and initiative, as often times sales reps are not closely supervised and are responsible for their own financial performance. Within sales, the skills you learn give you a broad perspective of how a firm’s products, competitors, and the economic conditions interact. By gaining this broad perspective, your career can grow in a variety of ways: a lateral transition, a transition to a different department, or a promotion to management! The Mihaylo College of Business and Economics Sales Leadership Center is a great resource to further explore the profession, earn the Certificate of Professional Sales and network with the Centers partners – Fortune 500 companies.

### Average Salary & Trajectory*

<table>
<thead>
<tr>
<th></th>
<th>Entry-Level</th>
<th>Mid-Level</th>
<th>Executive-Level</th>
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<tbody>
<tr>
<td></td>
<td>$56,000 annually</td>
<td>$114,000 annually</td>
<td>$187,000 annually</td>
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<tr>
<td><strong>Roles:</strong></td>
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<td>Sales Representative</td>
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<td>Sales Agent</td>
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<td>Sales Support Analyst</td>
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<td>Account Coordinator</td>
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<td>Assistant Account Executive</td>
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<td>Sales Manager</td>
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<td>Account Manager</td>
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<td>Store Manager</td>
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<td>District Sales Manager</td>
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<tr>
<td>Strategic Category</td>
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<td>Selling Analyst</td>
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<td>Business Analyst</td>
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<tr>
<td>Regional Sales Manager</td>
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<tr>
<td>National Account Manager</td>
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<tr>
<td>Director of Sales</td>
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<tr>
<td>Vice President of Sales</td>
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</table>

### Learn More With O*Net

Visit O*Net OnLine to explore the sample roles in sales. The database provides career exploration tools to the public at no cost and is continually updated by surveying a broad range of workers from each occupation. Learn about the knowledge, skills, tasks, and activities required for each occupation, as well as median wages and employment trends reported by the Bureau of Labor Statistics and other federal agencies.

1. Visit O*Net OnLine at [www.onetonline.org](http://www.onetonline.org)
2. Refer to the sample job titles listed in the “O*Net Keywords” section below
3. Enter phrase into O*Net's “Occupation Search” to explore sample roles

### O*Net Keywords:

- Sales Representative
- Sales Manager
- Sales Account Manager
- District Sales Manager
- Director of Sales
- Vice President of Sales

Roles:

- Sales Account Manager
- Vice President of Sales
- Sales Manager
- District Sales Manager
- Director of Sales
- Vice President of Sales

*Note: Salaries are highly dependent on location, company type, and candidate experience/education. For the purposes of this guide we are providing average starting salaries as determined by the National Association of Colleges and Employers (NACE), overall average salaries as determined by the U.S Bureau of Labor Statistics (BLS), as well as supplemental information found from various industry-specific sources.*
Marketing - Sales

Skills/Experience Suggested:
- Understanding of Business Intelligence and Data Analysis Software
- Experience with CRM and ERP Software
- Knowledge of database user interface and query software
- Communicating effectively and strong interpersonal skills with all levels of management, external customers, and in a team environment
- Possess analytical, negotiation and problem solving skills
- Able to work independently and build relationships with virtual team members
- Ability to work with initiative, creativity, and commercial awareness

Advanced Degrees:
- MBA in Marketing
- Master of Science in Marketing

Professional Certifications:
- Certificate of Professional Sales
- Certified Professional Sales Person
- Certified Sales Professional
- Certificate in Sales Management

Professional Associations:
- National Association of Sales Professionals
- Sales and Marketing Executives International Inc.
- National Sales Network

Campus Resources:
- Sales Leadership Center (SGMH 5357)
- American Marketing Association (AMA)
- Pi Sigma Epsilon
- Latino Business Students Association

Don’t forget to check out the list of career path advisors
business.fullerton.edu/Programs/Undergraduate/#career-path-advisors

Industry Research & Tools:  
- Investopedia
- Insight Squared
- Forbes.com
- EverydayInterviewTips.com
- Vault.com—accessible through your Student Portal

Job & Internship Search Sites:  
- USAJobs.gov
- Monster.com
- Indeed.com
- LookSharp.com
- Vault.com—accessible through your Student Portal

Employers Hiring Mihaylo Graduates:

About this guide: This resource guide is intended to provide an introduction to the industry and relay a sampling of the resources available to candidates. It is by no means comprehensive, nor intended to replace individual research based on specific job targets and/or recommendations from an advisor.